

# TERMS OF SERVICE SWISS NORDIC BIO 2024

These terms of service ("Terms") are the contract between you and Swiss Nordic Bio, an event managed by Business Sweden – the Swedish Trade & Invest council (the "Organisers"). The Terms apply when you use our website (www.swissnordicbio.com), other related event software such as the partnering database (www.swiss-nordic-bio-2024.b2match.io/signup), and all related documentation and all related tools and utilities necessary for delivering the event, both in preparations and event delivery on 7 March 2024 (collectively, the "Services"). In these Terms, "you" refers to the individual using the Services or, if applicable, the company or organisation you are using the Services on behalf of.

#### TYPE OF PARTICIPATION

The Organisers will review each registration to make sure the right participation type has been selected and can reject a registration if the wrong participation type has been selected. The Organisers have the right to decide the correct participation type. The Organisers also have the right to reject participants if they deem them not to be relevant or in any way related to the purpose of the event.

### **General Admission Private SME Company**

Cost of Service is EUR 1,120 (560 EUR discount for SMEs from organising countries Sweden, Norway, and Switzerland) for General Admission. Applies to participants that are not one of the categories below (i.e., Investor / Business Developer / Innovation Scout, Business Service Provider or Partner / Sponsor). The Organiser reserves the full right to decide who is qualified for General admission. General Admission participation allows for use of Services; event participation, submit to and browse partnering database, online request of 1-to-1 partnering meetings and holding the meetings at event, luncheon, presence of 1 participant at the event day. For cancellation policy see below.

### **General Admission Public (Listed) Company**

Cost of Service for public (listed) companies that have been invited via Vator Securities will be managed and invoiced through Vator Securities. For cancellation policy of these tickets please contact Vator Securities.

Cost of Service for public (listed) companies invited by the organisers (i.e., not by Vator Securities) will be managed on a case-by-case basis by Business Sweden. For cancellation policy please see below.

## **Investor / Business Developer / Innovation Scout**

Cost of Service is free of charge for Investor / Business Developer / Innovation Scout participants. The Organiser reserves the full right to decide who is qualified for admission as Investor / Business Developer / Innovation Scout. Investor / Business Developer / Innovation Scout participation allows for use of Services; event participation, submit to and browse partnering database, online request of 1-to-1 partnering meetings at event, lunch, presence of 1 participant at the event day (additional participants will be charged the full price of general admission participation fee). For cancellation policy see below.

### **Business Service Provider**

Cost of Service is EUR 2800 for Business Service Providers. The Organiser reserves the full right to decide who is qualified for admission as Business Service Provider. Business Service Provider participation allows for use of Services; event participation, submit to and browse partnering database,



online request of 1-to-1 partnering meetings and holding the meetings at event, luncheon, presence of 1-2 participants at the event day (additional participants will be charged full price of General Admission participation fee). For cancellation policy see below. Maximum 10 Business Service Providers per event are allowed.

#### Partnership / Sponsorship

Cost of Service is agreed upon separately for Partnership / Sponsorship participants. The Organiser reserves the full right to decide who is qualified for admission as Partner / Sponsor. Partner / Sponsor participation allows for use of Services; event participation, submit to and browse partnering database, online request of 1-to-1 partnering meetings and holding the meetings at event, luncheon, (number of participants agreed separately with each Partner / Sponsor). Partner / Sponsorship participation also allows for additional usage of the Service as agreed upon in Partnership / Sponsorship agreement between Organiser and Partner / Sponsor. For cancellation policy see below and Partnership / Sponsorship agreement.

# Payment and invoice

Payment must be made in order to finalise the registration and to use the Services. Payment can only be made online and with credit card. Payments are handled by the payment service provider Stripe. In special cases (the Organiser reserves the full right to decide what is considered as special case) the Organiser can allow for other payment methods such as invoicing.

Swedish VAT of 25% is applicable. All companies are obliged to provide:

- Company name
- Company address
- VAT number

Swedish companies will be invoiced with Swedish VAT.

EU-companies will be invoiced without VAT as EU reverse charge is applied to the Service (https://ec.europa.eu/taxation\_customs/business/vat/eu-vat-rules-topic/where-tax\_en). All other companies that do not provide a VAT number will be invoiced with Swedish VAT. All private persons will be invoiced with Swedish VAT.

An invoice will be made available for download in the participant's account after the payment has been made.

### **CANCELLATION POLICY**

Cancellation of participation must be notified and communicated to the Organisers. If cancellation is not notified, the Organisers have the right to claim the participation fee or cost of service provided and any other additional fees and charges that may have been brought upon the Organiser as a result of you not showing up to the event. Cancellation is to be notified by sending an email to; <a href="mailto:christoffer.bengtsson@business-sweden.se">christoffer.bengtsson@business-sweden.se</a> or <a href="mailto:alma.basha@business-sweden.se">alma.basha@business-sweden.se</a>, or by telephoning the organisers; +43 1 402 35 15 00.

### Cancellation for General Admission and Business Service Provider participants

**Upon cancellation 90 days before the event (9 November 2023):** you will receive a refund of 50% of the participation price that was paid. No innovation pitching presentation fees are refundable after 9 November 2023. Note that a paid registration is transferrable to a replacement representative from your company, please see Replacement Participant below.



**Cancellation after 9 November 2023:** No refund will be given. Note that a paid registration is transferrable to a replacement representative from your company, please see Replacement Participant below.

A 100 EUR processing fee (incl. VAT) will be charged on all cancellations before 9 November 2023.

### **Cancellation for Partnership / Sponsorship participants**

**Partnership / Sponsorship participants:** Please see partnership / sponsorship agreement. Note that a paid registration is transferrable to a replacement representative from your company, please see Replacement Participant below.

### REPLACEMENT PARTICIPANT

If you due to certain circumstances are unable to attend a replacement participant from your company can participate in your place. Replacement participants have to be notified and communicated to the Organiser. Replacement participation is to be notified by sending an email to; <a href="mailto:christoffer.bengtsson@business-sweden.se">christoffer.bengtsson@business-sweden.se</a> or <a href="mailto:soophia.lundberg@business-sweden.se">soophia.lundberg@business-sweden.se</a>, or by telephoning the Organiser; +43 1 402 35 15 00, and submitting the following information:

- Name, title and organisation of the one who is cancelling.
- Name, title, email address and telephone number of the replacement

### ADDITIONAL TERMS AND CONDITIONS

For all matters not addressed within these Terms the Business Sweden's General Conditions for Participation in Trade and Invest Activities (www.business-sweden.com/general-conditions-activities/, last revised January 2020) govern the performance of this project.

Business Sweden reserves the right to change or cancel events.